



**E-Waste Recycling
&
Computer Refurbishing**



ISO 14001:2015
ISO 45001:2018
CERTIFIED



- CUSTOMER SUPPORT
- REPORT A PROBLEM
- CUSTOMER FEEDBACK
- EXEMPTION REQUEST

calpia.ca.gov



California Prison Industry Authority
560 East Natoma Street, Folsom CA 95630-2200 • calpia.ca.gov

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E-Waste Recycling and Computer Refurbishing



Proper Disposal • Safe Handling • Refurbish Usable Computers • Recycle • Save Money • Offender Training



Why CALPIA E-Waste Program?

- ✓ Supports a training program that helps reduce recidivism in California
- ✓ Usable computers are refurbished and donated to community based organizations to help bridge the digital divide and some are reintegrated into rehabilitation offender programs
- ✓ State authorized e-waste collector
- ✓ CalEPA registered
- ✓ Authorized universal waste transporter
- ✓ Hard drives wiped to Department of Defense standards
- ✓ CALPIA Hard Drive Sanitation Policy approved by Department of Technology
- ✓ Confidential hard drives shredded at customers' request and Certificate of Destruction provided



The following types of items are accepted for recycling:

- Bar Coding Equipment
- Cable TV Boxes
- Calculators
- CD ROM Drives
- Circuit Boards
- Communication Systems*
- Computer Equipment
- Computer Scrap (all)
- DVR's
- Fax Machines
- Floppy Drives
- Gaming Systems (all)
- Hard Drives & Memory*
- Keyboards
- Laptops
- Mainframes/Servers
- Monitors
- MP3 Players
- Peripherals
- Plotters
- Power Supplies
- Tape Drives
- Telephone/Systems* (excluding Cell Phones)
- Televisions
- Test Equipment



*Must be counted and boxed separately. Label all sides of the box with count and "Supervising Staff Only".

REDUCE • REUSE • RECYCLE • REHABILITATE



The following types of items are **NOT** accepted for recycling:

- Acids of any kind
- Paints/Liquids of any kind
- Refrigerants
- Oils/PCB's
- Printers
- **CELL PHONES***
- Microwaves
- Tools
- Batteries
- Copiers



***NO CELL PHONES!**

PICK-UP INFORMATION:

- Contact CALPIA's E-Waste Hotline at **916-229-4301** or email to ewaste@calpia.ca.gov to schedule a pick-up of the e-waste. Please leave contact name, agency name, and phone number.
- Notify CALPIA of items ready to be picked up, provide pick-up location and identify items with the proper documentation (to include estimated weights and DGS property survey forms, as appropriate).
- All items must be wrapped on 4-way pallets with no overhang and stacked a maximum of 36" (3 feet) high.
- CALPIA will contact your site representative within 48 hours of receiving notification (excluding weekends and holidays).
- CALPIA will pick-up and confirm the inventory of all items noted in the shipment and provide an accounting of their re-use or disposal.
- CALPIA will not pick-up any item it deems unsafe.

All other information:

CALPIA Customer Service
Phone: 916-358-2733
CustomerService@calpia.ca.gov

FAQs:

1. Does CALPIA give any type of reimbursement for refurbished/recycled items?

CALPIA is providing pickup service at no cost to the State entities. Usable items are refurbished and donated to community based organizations.

2. Does CALPIA pick up battery power packs for computers?

Yes. CALPIA picks up all computer power supplies.



3. Are items that contain lead and mercury picked up in e-waste?

If lead or mercury is contained in the e-waste items with **NO BREAKAGE**, we will pick it up.

4. What will CALPIA NOT pick up?

CALPIA will not accept/pick up the items listed on the previous page or that it deems unsafe.

Current Customers Include:

- California Department of Technology 
- California Department of Toxic Substances Control 
- California Department of Corrections and Rehabilitation 